

# TERMS OF USE & GUARANTEE

## GUARANTEE

The guarantee would be only valid against the manufacturer's defects and only under the guarantee conditions enclosed. There is a 2 years guarantee starting from the date of the sale and only if the handling, installation and terms of use are followed. For the guarantee to be valid, any manufacturer's defect must be communicated in writing within 30 days from the receipt of the merchandise.

### Handling and receipt of the merchandise:

The merchandise must not be exposed directly to the sun or rain or to a temperature over 40°C. Before the installation of the merchandise the manufacturer must be advised of any defects on the sheet surface. The duty of the manufacturer would be to replace the damaged sheets which could have a slight variation in colour or sheen on their surface.

### HOW TO INSTALL

#### Installation grounds:

The surface / ground where the paving is going to be installed must be completely smooth to avoid any intervals when assembling the pieces together.

#### Temperature:

The paving cannot be exposed to a temperature over 40°C.

#### Sun exposure:

The areas exposed to a higher level of sun exposure can suffer changes such as loss of sheen, etc... In the case that the installation is located by a window or any other area where the sun exposure would affect the paving, it must somehow be protected to avoid the sheets to get to a temperature higher than 40 °C. Our products (except TurFLEX) are all indoor products; outdoors they could suffer changes in colour or malformation. These products expand and contract depending on the temperature; the sheet is made with a composition of Rubber and Vinyl Acetate which results in a micro cellular product. As a general norm, when installing the paving, a margin must be left between the wall and the sheet which would allow the expansion and contraction of the paving, this margin would depend on ground m<sup>2</sup> (about 2mm per lineal metre). If the margin is not taken into consideration with the expansion and contraction the floor could raise up.

#### Assembling order

The easiest way to make sure that the installation is carried out correctly would be starting with the middle sheets going outwards from there in a cross shape filling up the areas in a radial order. To adjust the sheets in the end areas or those located against a wall or pillar, a cutting line must be marked then making a small incision with a knife going over it several times.

### TERMS OF USE

Paviflex Pavimento is a product with exclusive application to sport activities, which can only be walked on with sports footwear, with rubber soles except for Paviflex Tatami for Martial Arts and Stretching which we must have bare feet. Paviflex Junior is a paving which only use is in children playgrounds which feet must always be bare. Paviflex Tatami & Paviflex Junior will not be resistant to any structures or machinery.

The guarantee would be voided when the precautionary measures are not complied such as using the wrong footwear, using abrasive piercing products, using it for other different things which they are not designed for.

Special care should be taken not to unload heavy merchandise with sharp ends which could mark and possibly break it not recovering its original condition.

### CLEANING AND MAINTENANCE

The cleaning of the paving would be carried out using cold soapy water, using a clean mop free of residues, not using brushes or files which can scratch the surface of it.